

Lone worker solutions questions

Provider:

What devices or apps do you offer to raise an SOS?	E.g. apps, standalone devices, trigger buttons, satelite devices Notes:
Do you offer options for monitoring?	 Fully monitored only Self-monitored only An option for both fully or self monitored, or a mix of the two Notes:
How is the system managed?	□ Can manage users□ Have full visibility of events□ Cloud based□ Server basedNotes:
How long does it take to set up?	Notes:
Do you offer training?	☐ Initial training only☐ Ongoing training☐ Additional resourcesNotes:
Are you BS8484 accredited?	☐ Yes☐ No Notes:
Do you offer a trial?	☐ Yes ☐ No

What are your contract length options?	How long is the trial? How many apps of devices do we get? Notes: 1 year 2 year 3 year Notes:
What's included in the cost?	 ☐ Training ☐ Onboarding ☐ Regular meetings around user adoption ☐ All features (e.g Fall Detection) ☐ Access to a management portal Notes:

Additional notes: