



**Pick** Protection

## Employee Communication Template

July 2020



---

## TEMPLATE COMMUNICATION TO EMPLOYEES

### Introducing the PG Smart Application

Dear Employee,

At *[Insert Org]* we take very seriously our commitment to keeping employees safe. We want to ensure everyone feels protected in their working environment.

Our organisation has a range of roles, each with a different risk profile. In line with fulfilling our Duty of Care, we have thoroughly assessed the risks relevant to each of you – whether that's *[insert examples of risk profiles from your organisation e.g. working from the office, working away from the office or working unsociable hours etc.]*

We've worked hard to put in place control measures to mitigate these risks and protect you as much as possible.

To achieve this *[Insert Org]* has invested in the **PG Smart App** from Pick Protection, a market leading and easy to use lone worker and employee protection solution.

The **PG Smart App** will enable you to activate an SOS alarm in the event of an emergency and will connect you to a 24/7 UK-based alarm receiving centre (ARC) where a highly trained operator will ensure you get the assistance you require as quickly as possible, (for example a Level 1 Priority Police response). The **PG Smart App** will also help you to proactively manage your safety by setting timed risk periods, with your phone alerting you when the timer expires. If you don't confirm your safety within 3 minutes, an SOS alarm is automatically triggered, escalating to the ARC.

*(If applicable)* This application is being introduced solely for your safety and welfare. The application will not track you or be used for gathering GPS location information for any type of performance or disciplinary action.

We hope this investment in your safety gives you greater peace of mind when working within *[Insert Org]*. *(if applicable)* we encourage you to make the most of the 24/7 safety provision by using the application for protection outside of working hours too, for example, when walking your dog in the dark evenings.

You will be provided further details of how you should use the **PG Smart App** in line with your risk profile together with training information in due course.

Best regards,